

Functionele beschrijving

KPN Wallboard manager

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KPN Wallboard manager

Introduction

The KPN Wallboard Manager provides a dynamic signage solution to combine a variety of content such as the queue statistics with information that the agents also interests. Weather information, RSS news feeds, corporate intranet pages, Youtube movies, etc can be combined in various designs, called Extensions.

The KPN Wallboard Manager is a valuable add-on for your company. Based on our experience we learned that in most contact centers, the focus on wallboards by the agent is lost after a few days or weeks. The only information presented are the queue statistics.

By adding information that interests the agent, the desire to give the wallboard a glamps is fulfilled.

The KPN Wallboard Manager is based on HTML5 and CSS3. These techniques assure that this solution is fully responsive and device independent.

Travel Services Inc 
Reizen op uw eigen manier

10:30:52 05-07-2016

Travel Services Domestic Travel

Beschikbaar	In Gesprek	Aangeboden	Beantwoord	Wachtend	Langst Wachtend	Servicelevel
5	0	607	602	0	00:00	73%

Travel Services International Travel

Beschikbaar	In Gesprek	Aangeboden	Beantwoord	Wachtend	Langst Wachtend	Servicelevel
0	2	15	15	1	01:45	98%

Travel Services Corporate Travel

Beschikbaar	In Gesprek	Aangeboden	Beantwoord	Wachtend	Langst Wachtend	Servicelevel
0	1	11	6	8	00:27	85%

Mogelijk overlast voor omwonenden Schiphol door afsluiting Polderbaan
04-07-2016 09:39:15
Maandag vanaf 7.00 uur gaat de Polderbaan van Schiphol een week dicht voor regulier onderhoud. Daard...

Efteling gaat in gesprek met actiegroep over 'racistische' attracties
05-07-2016 08:02:00
De Efteling wil graag in gesprek met een actiegroep Stop Oppressive Stereotypes, die op Face...

'Last minute-boeking 80 procent hoger dan jaar geleden'
04-07-2016 13:19:53
De tot dusver natte zomer in eigen land zorgt ervoor dat veel Nederlanders afreizen naar zuidelijke ...

Nederlanders besteden gemiddeld 198 euro aan culturele uitstapjes
04-07-2016 10:26:42
Gemiddeld besteden Nederlanders bijna 200 euro per jaar aan culturele uitstapjes. Het grootste gedeel...

Fik uur tien waarschuwingen voor missen van



derbaan
21-06-2016 08:54:53

Termijn president-directeur Jos Nijhuis verlengd met twee jaar

Contracten definitief ontwerp aa
17-06-2016 16:41:51

Terms and Abbreviations

	Term	Description
1.	Extension	The output of your screen configuration. The result of how you have designed the layout of your screen.
2.	Frame	Part of a web page or browser window which displays content independent of its container, with the ability to load content independently.
3.	Container	Placeholder for one or more frames
4.	HTML	HyperText Markup Language; the standard markup language used to create web pages. Along with CSS, and JavaScript, HTML is a cornerstone technology used to create web pages.
5.	CSS	Cascading Style Sheet; a style sheet language used for describing the presentation of a document written in a markup language. Most often used to set the visual style of web pages and user interfaces written in HTML
6.	Margin	Represents the amount of pixels <i>around</i> the frame or container
7.	Padding	Represents the amount of pixel <i>inside</i> the frame or container

Disclaimer

The KPN Wallboard Manager does not use multicast throughout your network. Each device that displays an Extension, needs its own internet access (when internet based content is used). KPN can not be held responsible for the presence of internet content. KPN can also not be held responsible for the copyrights of internet content that is presented through the Extensions. The buyer of the KPN Wallboard solution is aware of the fact that additional payment fees can be applicable for presenting specific internet pages that are loaded through the KPN Wallboard Manager.

Installation and Configuration

Please log in to get access to the installation and configuration manual.